



Managed Hosting & Tech Services

Ride5 Group takes care of all the technical aspects of managing a website. Our objective is to alleviate the need for you to worry about any technical issues such as hosting glitches, security etc. that need pro-active support while being your single point of contact should an outage occur.

Benefits

- **Risk Management**
Your peace of mind is important! We hope to alleviate this part of your business concerns by managing *all* technical aspects of your website.
- **One-Stop Shop**
No need to track down various IT consultants or worry about hiring full time employees to support your website. Ride5 Group takes care of everything.
- **Service Reliability**
When urgent situations arise you receive technical support by phone seven days a week from 8am-8pm EST or by email anytime. After 8pm support is done on a best effort basis. We do our best to resolve mission critical issues immediately.
- **Proactive Approach**
We monitor your website regularly to avoid technical malfunctions and keep you informed as needed.
- **Cost Savings**
Managed hosting fees are billed at a monthly or annual rate all inclusive.

Services

- **Backup**
Lost data can be detrimental and expensive for a company. We recommend lowest cost solutions that prevent data loss based on your specific set-up.
- **Security**
We perform security audits, virus scanning and firewall configuration.
- **Email**
Initial email account setup is included for new website implementations.
- **Domain Management**
Your website domain name will be configured to include sub-domains and aliases.
- **Customization**
We ensure your hosting domain is optimal for database, SSL and bandwidth.

Note: This service does not cover changes to website design, functionality or content.

Contact Us Anytime!: email info@ride5group.com or call 212.204.7200.